Bill Peterson
ISAC Executive Director
<table>
<thead>
<tr>
<th><strong>Members</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Employees, Professional Staff, Department Heads, and Elected Officials</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>ISAC Affiliates</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Supervisors, Auditors, Treasurers, Recorders, Sheriffs, County Attorneys, Assessors, Community Services, Conservation Directors, Emergency Management, Engineers, Environmental Health, Information Technology, Planning and Zoning, Public Health, Veterans Affairs</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>ISAC Board of Directors</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Burlin Matthews, Carla Becker, Richard Crouch, Brian Gardner, Jean Keller, Jennifer Robbins, Matt Cosgrove, John Werden, A.J. Mumm, Brad Skinner, Shane Walter, Joel Rohne, Brian McDonough, Kevin Grieme, Kris Colby, Dawn Smith, Linda Zuercher, Elizabeth Ledvina, Grant Veeder, Melvyn Houser, Joan McCalmant, Peggy Rice, Lonny Pulkrabek</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>ISAC Executive Committee</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>President Burlin Matthews, 1st Vice President Carla Becker, 2nd Vice President Richard Crouch, 3rd Vice President Brian Gardner</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Executive Director</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Bill Peterson</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>ISAC Team Leaders</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Rachel Bennett, Jamie Cashman, Kristi Harshbarger, Brad Holtan, Dylan Young</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>ISAC Team Members</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Nick Ballard, Lucas Beenken, Rachel Bennett, Jamie Cashman, Ashley Clark, Tyler Connelly, Katie Cook, Kristi Harshbarger, Molly Hill, Brad Holtan, Brandi Kanselaar, Beth Manley, Tammy Norman, Brock Rikkers, Jacy Ripperger, Chris Schwebach, Kelsey Sebern, Molly Steffen, Jessica Trobaugh, Dylan Young, Bill Peterson</td>
</tr>
</tbody>
</table>
ISAC Executive Board (seated L to R)
Sheriff . 3rd Vice President Brian Gardner . Linn County
Supervisor . President Burlin Matthews . Clay County
Supervisor . 2nd Vice President Richard Crouch . Mills County
(A not pictured)
Auditor . 1st Vice President Carla Becker . Delaware County

ISAC Board of Directors
(middle row L to R)
Assessor . Jean Keller . Bremer County
Recorder . Kris Colby . Winnebago County
Treasurer . Linda Zuercher . Clayton County
Planning and Zoning . Shane Walter . Sioux County
Auditor . Peggy Rice . Humboldt County | Past President
Supervisor . Dawn Smith . Cedar County

Community Services . Russell Wood . Franklin County
Veterans Affairs . Elizabeth Ledvina . Tama County
(back row L to R)
Engineer . Brad Skinner . Appanoose County
Emergency Management . AJ Mumm . Polk County
IT . Joel Rohne . Worth County
Sheriff . Lonny Pulkrabek . Johnson County | Past President
Auditor . Melvyn Houser . Pottawattamie County | NACo
Conservation . Matt Cosgrove . Webster County
County Attorney . John Werden . Carroll County
Recorder . Joan McCalman . Linn County | Past President
(not pictured)
Public Health . Kathy Babcock . Chickasaw County
Auditor . Grant Veeer . Black Hawk County | NACo
ISAC Staff

Executive Director

Government Relations

Member Relations
- Preferred Vendor Program

Legal
- HIPAA Program

Information Technology
- ICTS/CSN

Finance and Program Services
- Group Health Program
- ICACMP
- IPAC
ISAC
GOVERNMENT RELATIONS

Jamie Cashman
Government Relations Manager

Lucas Beenken
Public Policy Specialist
2020 ISAC TOP PRIORITIES

- Mental Health and Disability Services
- Commercial and Industrial Property Tax Backfill
- Emergency Medical Services
- Iowa’s Natural Resources, Outdoor Recreation, and Water Quality and Quantity

2021 ISAC Legislative Priorities – Full Documents
ISAC MEMBER RELATIONS

Rachel Bennett
Member Relations Manager

Katie Cook
Office Coordinator

Jacy Ripperger
Marketing Coordinator

Kelsey Sebern
Event Coordinator
Communications

- ISAC Legislative Update
- The Iowa County magazine
- Basecamp
- ISAC website

Not getting emails from us?
Send request to support@iowacounties.org
ISAC MEMBER RELATIONS

Events

ISAC NCO School
Recorded and available online in January 2021
REGISTER NOW!

Statewide Supervisors Meeting
Virtual Event on January 28
REGISTER NOW!

ISAC County Day at the Capitol
YTBD
Tentative March 10, 2021

ISAC Spring Conference
Tentative In-person
March 11-12, 2021

Virtual Opportunities
ISAC MEMBER RELATIONS

Preferred Vendor Program and Corporate Partners

Please support our Preferred Vendors!
Scholarship Program

SCHOLARSHIP AWARDS
- Annual scholarships
- High school seniors
- Children of county officials/professionals
- Deadline in early December
- Awards given in March

FUNDRAISING EVENTS
- ISAC Scholarship Golf Fundraiser
  - June 23, 2021
  - Toad Valley Golf Course, Pleasant Hill
- ISAC Casino Night Fundraiser
  - August 26, 2021
  - During the ISAC Annual Conference in Des Moines
Services

**RESOURCE**
- Education and information
- Reference attorney (IRS example)
- No attorney-client privilege
- No direct representation

**WHAT CAN WE DO?**
- Where do I find it? questions
- County attorney referred questions
- Resources of general applicability
- Help affiliates
- Litigation assistance through ISAC Litigation Committee
Annual Benefits

- HIPAA 101 training webinar
- Day-long, in-person training for up to five individuals
- Access to all historical Program memos and information
- Consultation up to five hours
- Quarterly newsletters
- Webinar series

Annual Cost

- New county - $1,950
- New MH/DS region - $2,000
- Returning county or region - $1,750
ISAC INFORMATION TECHNOLOGY

Software Development and Support

Network Administration

ISAC  IPAC  ICACMP  CSN
<table>
<thead>
<tr>
<th>Department</th>
<th>Administration</th>
<th>Development</th>
<th>Support</th>
<th>Network Admin</th>
<th>Miscellaneous</th>
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<tbody>
<tr>
<td>CSN</td>
<td>26.7%</td>
<td>18.0%</td>
<td>6.8%</td>
<td>4.3%</td>
<td>11.6%</td>
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<tr>
<td>ISAC</td>
<td>18.9%</td>
<td>1.7%</td>
<td>.5%</td>
<td>.6%</td>
<td>.2%</td>
</tr>
<tr>
<td>ICTS</td>
<td>6.4%</td>
<td></td>
<td></td>
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<tr>
<td>IPAC</td>
<td>1.9%</td>
<td></td>
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</tr>
<tr>
<td>ICACMP</td>
<td>1.5%</td>
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</tbody>
</table>
ISAC INFORMATION TECHNOLOGY

Community Services Network (CSN)

- HIPAA and state law compliant
- 98 county and 13 MH/DS regions
- Manages client care and financial operations
- Community service providers, general assistance, veterans affairs, mental health advocates
- Over 255,000 client records
- 300 users
Operations Committee
Sarah Berndt (Chair) – SEIL
Danelle Bruce – SW IA MHDS
Liz Cox – Polk
Julie Davison – East Central
Karen Dowell – CSS
Sue Duhn – Sioux Rivers
Kathy Egbert - CROSS

Advisory Committee
Melvyn Houser – Chair
Sarah Berndt
Sue Duhn
Kathy Egbert
Eric Guth

Louise Galbraith – Rolling Hills
Lisa Kempf – Heart of Iowa
Melissa Loehr – NWICC
Lori Nosekabel – Southern Hills
Cheri Sexton – Eastern Iowa
Betsy Stursma – CICS
Karen Wilcoxon – South Central Behavioral

Dewey Hildebrandt
Libby Reekers
Jennifer Robbins
Dawn Smith
Bill Peterson – Ex-Officio
ISAC
- Registration Type Control
- Badge Scanner Integration
- Legislation Tracking Tool

CSN
- New Reporting Sections
- Tableau Visual Reports
- Others in Household
- General Assistance
- Expense Tracker
- GA Collaboration Tool

IPAC
- Precinct Atlas 5.8.6

FY 2020 Completed Projects
Criminal Justice Information System (CJIS) Data Exchange

- Client Planning Tool/Assessment
- Live Client Arrest Data Feed for Adults

Polk County Integration

- Three phases (7.1.2022)
- Levels of Support/Director’s Exception
- Outcomes
- Financials/Budgeting

Precinct Atlas

- Version 5.8.8
  - Update Voter Registration Forms
  - Felon Search Updates
  - Address Change Updates
  - Precinct Moves
Future Plans

**ISAC INFORMATION TECHNOLOGY**

- CSN
  - Alert Rewrite
  - Enhanced Reporting
  - Mobile Crisis
  - Expand Security/Provider Release to Share Information
  - Maintaining & Developing Quality Data Collection for DHS Warehouse Reports
  - Enhancing System for Children’s Mental Health

- ISAC
  - Salary Survey Rewrite
  - County Directory Rewrite
Financial Operations

- Accounts receivables/payables
- Internal controls
- Investments
- Insurance
- Audits/tax returns

Financial Accounts

- ISAC corporate
- 4 - Insurance programs
- 4 - 28E organizations
- 4 - Affiliates
- 15 Checking/12 Savings/11 Investment accounts
Insurance Programs

- Self-Funded Group Health Program
- Self-Funded Dental Program
- Unemployment Program
- Voluntary AD&D Program

28E Organizations

- Iowa Precinct Atlas Consortium (IPAC)
- Iowa County Attorney Case Management Project (ICACMP)
**Group Health Program**

- Self-Funded pool
- 25 Counties
- ISAC corporate
- 1 MH/DS region

**Benefits**

- Rates delivered in December
- Broker paid by Group Health Plan (Group Benefit Partners)
- Employee Assistance Program
- Consolidated Billing
- Wellness program
- Accident insurance plan
- Ancillary products
Group Health Program – Wellness Plan

- All employees covered under ISAC health plan qualify
- Employees earn up to $200.00 based on participation
  - $75.00 for annual physical
  - $25.00 for completing annual assessment
  - $25.00 for completing a program under one of the eight pillars of wellness (Physical, Financial, Nutrition, Etc.) – May complete up to 4 pillars
- County receives $30/contract to cover wellness incentives or lunch n’ learns
Group Health Program – Accident Plan

- All employees covered under ISAC health plan qualify
- Insurance provided by Reliance Standard
- Employees are automatically enrolled in the core accident plan at no cost (paid by group health plan)
- Option to upgrade to enhanced plan and/or add family members to coverage
- $50,000 AD&D coverage included
Group Health Program – Other Products

- Voluntary Life insurance
- Long-Term disability
- Short-Term disability
- Accident plan
- Dental Insurance
- Vision Insurance
IOWA County Attorney’s Case Management Project

Jessica Trobaugh
ICACMP Program Manager

Brock Rikkers
Software Support Specialist

Molly Steffen
Customer Support Coordinator
DATA MANAGEMENT SOFTWARE SYSTEM OPTIONS

- **Prolaw**
  - Server-based

- **Prosecutor by Karpel (PbK)**
  - Cloud-based
Complaint Exchange

- Information flows from law enforcement to clerk of court and automatically creates the new matters within the county attorney’s database

Hearing Order Exchange

- All newly docketed hearings by the clerk of court will be added to the county attorney’s database automatically

Victim Exchange

- Victim information can be sent to DOC from the county attorney’s database upon completion of a case

Charge Code Exchange

- All updates to the charge code will be sent to the county attorney’s database automatically as changes are made
IOWA COUNTY ATTORNEY’S CASE MANAGEMENT PROJECT

ICACMP

Participating Counties
Looking forward to the future

IOWA County Attorney’s Case Management Project
ICACMP
Tammy Norman
IPAC Program Manager

Molly Steffen
Customer Support Coordinator

Brock Rikkers
Software Support Specialist

Chris Schwebach
Software Developer II

IOWA PRECINCT ATLAS CONSORTIUM
IPAC
IOWA PRECINCT ATLAS CONSORTIUM

IPAC

Pollbook system that replaced paper registry books and assists Precinct Election Officials (PEOs)
- 81 operational counties
- 1,450 polling locations potential

TIMELINE
- 2008 – Developed by Cerro Gordo County
- 2009 – First used during an election
- 2013 – Formed through 28E
- 2018 – ISAC began support
Board of Directors
President Marjorie Pitts – Clay County
Vice President Carla Becker – Delaware County
Secretary Sandy Hysell – Union County
Treasurer Travis Weipert – Johnson County
At-large Amanda Harlan – Monroe County
At-large Julia Helm – Dallas County
Futures Karen Showalter – Black Hawk County
Past President Dennis Parrott – Jasper County
Ex-officio – Tammy Norman, ISAC

Futures Committee
Chair Karen Showalter – Black Hawk County
Josh Rozendaal – Black Hawk County
Carla Becker – Delaware County
Jennifer Garms – Clayton County
Phil Meier – Boone County
Danielle Weller – Wapello County
Kristi Everett – Pottawattamie County
Travis Weipert – Johnson County
Ex-officio Marjorie Pitts – Clay County
IOWA PRECINCT ATLAS CONSORTIUM
IPAC

BENEFITS

- Counties
  - Compliance
  - Hardware and software support
  - Low cost
  - Ownership
  - Training and education

- PEOs
- Voters
IOWA PRECINCT ATLAS CONSORTIUM

IPAC

GROWTH

- State pollbook ending
- New counties in 2021

FUTURE

- Software redesign and updates
- Flexible for compliance
- Robust Absentee Module
- Virtual PEO training
Iowa State Association of Counties
WE ARE HERE TO HELP!

SUPPORT@IOWACOUNTIES.ORG