



Iowa State Association of Counties

FY 2020 ANNUAL REPORT AND STAFF UPDATE



Bill Peterson
ISAC Executive Director

ISAC
EXECUTIVE
DIRECTOR

ISAC ORGANIZATIONAL STRUCTURE AND OPERATIONAL PROCESS

Members

Employees, Professional Staff, Department Heads,
and Elected Officials

ISAC Affiliates

Supervisors, Auditors, Treasurers, Records, Sheriffs, County Attorneys, Assessors, Community Services,
Conservation Directors, Emergency Management, Engineers, Environmental Health, Information Technology,
Planning and Zoning, Public Health, Veterans Affairs

ISAC Board of Directors

Burlin Matthews, Carla Becker, Richard Crouch, Brian Gardner, Jean Keller,
Jennifer Robbins, Matt Cosgrove, John Werden, A.J. Mumm,
Brad Skinner, Shane Walter, Joel Rohne, Brian McDonough, Kevin Grieme,
Kris Colby, Dawn Smith, Linda Zuercher, Elizabeth Ledvina, Grant Veeder,
Melvyn Houser, Joan McCalmant, Peggy Rice, Lonny Pulkrabek

ISAC Executive Committee

President Burlin Matthews, 1st Vice President Carla Becker
2nd Vice President Richard Crouch, 3rd Vice President Brian Gardner

Executive Director

Bill Peterson

ISAC Team Leaders

Rachel Bennett, Jamie Cashman, Kristi Harshbarger,
Brad Holtan, Dylan Young

ISAC Team Members

Nick Ballard, Lucas Beenken, Rachel Bennett, Jamie Cashman, Ashley Clark, Tyler Connelly, Katie Cook, Kristi
Harshbarger, Molly Hill, Brad Holtan, Brandi Kanselaar, Beth Manley, Tammy Norman, Brock Ridders, Jacy Ripperger,
Chris Schwebach, Kelsey Sebern, Molly Steffen, Jessica Trobaugh, Dylan Young, Bill Peterson

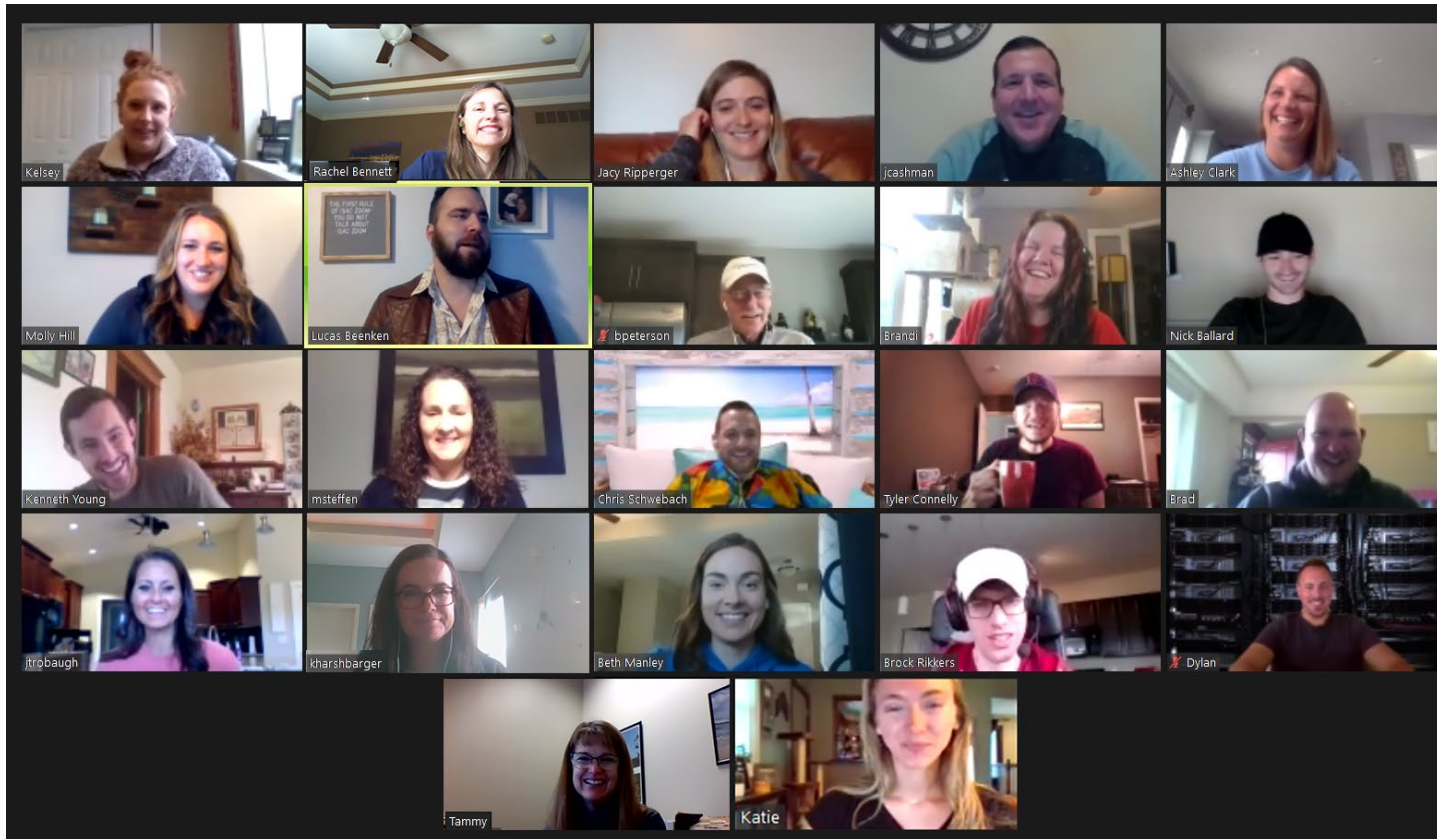


ISAC Board of Directors

ISAC Executive Board (seated L to R)
 Sheriff . **3rd Vice President Brian Gardner** . Linn County
 Supervisor . **President Burlin Matthews** . Clay County
 Supervisor . **2nd Vice President Richard Crouch** . Mills County
 (not pictured)
 Auditor . **1st Vice President Carla Becker** . Delaware County

ISAC Board of Directors
 (middle row L to R)
 Assessor . **Jean Keller** . Bremer County
 Recorder . **Kris Colby** . Winnebago County
 Treasurer . **Linda Zuercher** . Clayton County
 Planning and Zoning . **Shane Walter** . Sioux County
 Auditor . **Peggy Rice** . Humboldt County | Past President
 Supervisor . **Dawn Smith** . Cedar County

Community Services . **Russell Wood** . Franklin County
 Veterans Affairs . **Elizabeth Ledvina** . Tama County
 (back row L to R)
 Engineer . **Brad Skinner** . Appanoose County
 Emergency Management . **AJ Mumm** . Polk County
 IT . **Joel Rohne** . Worth County
 Sheriff . **Lonny Pulkrabek** . Johnson County | Past President
 Auditor . **Melvyn Houser** . Pottawattamie County | NACo
 Conservation . **Matt Cosgrove** . Webster County
 County Attorney . **John Werden** . Carroll County
 Recorder . **Joan McCalmant** . Linn County | Past President
 (not pictured)
 Public Health . **Kathy Babcock** . Chickasaw County
 Auditor . **Grant Veeder** . Black Hawk County | NACo



ISAC Staff

Executive Director

Government Relations

Member Relations

- Preferred Vendor Program

Legal

- HIPAA Program

Information Technology

- ICTS/CSN

Finance and Program Services

- Group Health Program
- ICACMP
- IPAC



Jamie Cashman
Government Relations
Manager



Lucas Beenken
Public Policy Specialist

ISAC GOVERNMENT RELATIONS

2021 ISAC Top Priorities Iowa State Association of Counties

Mental Health and Disability Services

PROBLEM: Addressing long-term, sustainable funding has been an issue since Iowa moved to a regional based mental health and disability services (MH/DS) delivery system. This need has only increased as new services for addressing complex mental health needs and services for children have now been mandated on the regions without any financial support from the state or giving the counties/regions the necessary ability to fund these services on their own. This situation has been complicated further by the tremendous demand for basic core mental health services as a result of the COVID-19 pandemic. Finally, as mental health access centers begin to provide services, we have seen implementation challenges that need to be addressed to make sure all parties are best served.

SOLUTION: ISAC recommends that the 2021 Legislature:

1. Provide the needed funding to counties/regions to ensure stability in the MH/DS delivery system due to the increased demand as a result of the COVID-19 pandemic and state mandates for additional services.
2. If no essential revenue is provided from the state, counties should be allowed to exceed their current maximum per capita levy of \$47.28 to fund new services.
3. If the above remedies to the lack of funding are not advanced, counties/regions should be allowed flexibility in the implementation of recent mandates and not be penalized if circumstances prevent implementation of those services. Specifically, the recent mandates are those related to the following:
 - New services for complex mental health needs.
 - The second set of services for children's mental health: crisis stabilization residential beds, inpatient, and crisis stabilization community-based services.
4. The requirement that counties can only carry forward a fund balance of 40% should be delayed or eliminated.
5. Review current Iowa statutes and administrative rules pertaining to access centers to ensure they meet the needs of the patient, mental health region, and county law enforcement. In addition, there should be an exploration of ways to streamline the involuntary commitment process to address this as well.

Commercial and Industrial Property Tax Backfill

PROBLEM: The taxable valuation of commercial and industrial property was legislatively reduced by 10% beginning in FY 2015. A standing appropriation from the state to local property taxing jurisdictions was implemented to make up for the future reduction in property tax revenue due to this rollback. Local jurisdictions are already absorbing property tax revenue reductions due to the rollback on the new multi-residential classification, the rollback on railroad property, the new exemption for telecommunications property, and the reduced growth limitation for residential and agricultural property. Any reduction or elimination of the commercial and industrial property tax backfill would likely cause a property tax increase that would fall largely on homeowners and agricultural property owners, a reduction in important services the residents of Iowa depend on, or a combination of both.

SOLUTION: The legislature should fully fund the commercial and industrial property tax backfill and should resist legislation implementing a rapid elimination or that affects local budgets that have been set or are in the process of being set.

Emergency Medical Services

PROBLEM: Emergency Medical Services (EMS) are insufficient in many parts of the state due to a lack of a stable funding mechanism, leaving rural residents lacking vital services in a time of need.

SOLUTION: ISAC recommends the passage of legislation intended to provide better coverage and adequate funding of EMS in the unincorporated areas by allowing boards of supervisors to declare EMS an essential service and put in place an ad valorem property tax to fund the operations.

Iowa's Natural Resources, Outdoor Recreation, and Water Quality and Quantity

PROBLEM: There continues to be a need to provide adequate, sustainable, and dedicated state financial resources to address statewide needs related to Iowa's natural resources, outdoor recreation, and water quality. Water quantity management also is needed to minimize or mitigate damage caused by floods. In 2010, Iowans voted to add the Natural Resources and Outdoor Recreational Trust Fund to the Iowa Constitution to address these and other natural resources and outdoor recreation needs. Unfortunately, the Trust has yet to receive any funding. The Trust Fund is the best known mechanism to address Iowa's natural resources, outdoor recreation, and water concerns and, in so doing, promotes public health, rural revitalization, economic growth, and quality of life for Iowans. The Trust will be a legacy for generations to come.

The Resource Enhancement and Protection (REAP) Program is authorized in Iowa Code to receive \$20 million annually, plus revenues from the sale of natural resource license plates. However, the program has never been fully funded and in recent years cuts have been more dramatic, with some funding diverted to state park operations and maintenance. The REAP Program is scheduled to sunset in 2023. This important state program provides diverse funding for Iowa's historical resources, county parks, city parks, public green space, conservation education, roadside vegetation management, and state open spaces.

SOLUTION: ISAC recommends the following:

1. Passage of a state-wide sales tax increase of at least 3/8th of one cent, to fund the Natural Resources and Outdoor Recreation Trust Fund as per the Iowa Constitution. This will also fully fund REAP.
2. Absent the Trust Fund, REAP should be fully funded, with a sunset extended until at least 2031.
3. Funds from the Natural Resources and Outdoor Recreation Trust should be distributed through a formula that maintains the integrity of the constitutional amendment, similar to language found in Iowa Code Chapter 461. This funding formula was developed by the Sustainable Funding Committee, and was the basis upon which Iowans voted to establish the Trust Fund in 2010.
4. The passage of legislation that would support and encourage public sector entities, such as counties, to be directly involved in water mitigation projects that would involve county conservation boards, engineers, and supervisors.

ISAC members are elected and appointed county officials from all 99 counties. We represent 16 affiliated associations. Representatives of these affiliates make up our Legislative Policy Committee and our Board of Directors.

Mission promote effective and responsible county government for the people of Iowa.

Vision principal, authoritative source of representation, information and services for and about county government in Iowa.



ISAC Government Relations

Team
Jamie Cashman
Government Relations Manager
jcashman@iowacounties.org
515.210.9845

Lucas Beenken
Public Policy Specialist
lbeenken@iowacounties.org
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West Des Moines, IA 50266
515.244.7181
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2020 ISAC TOP PRIORITIES

- Mental Health and Disability Services
- Commercial and Industrial Property Tax Backfill
- Emergency Medical Services
- Iowa's Natural Resources, Outdoor Recreation, and Water Quality and Quantity

2021 ISAC Legislative Priorities – Full Documents

ISAC GOVERNMENT RELATIONS

Local Government Relief Funds Update





Rachel Bennett
Member Relations
Manager



Katie Cook
Office Coordinator



Jacy Ripperger
Marketing
Coordinator

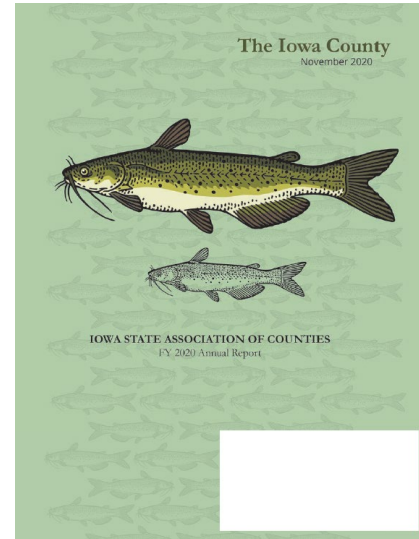


Kelsey Sebern
Event Coordinator

ISAC MEMBER RELATIONS

Communications

- ISAC Legislative Update
- The Iowa County magazine
- Basecamp
- ISAC website



ISAC Legislative Update: 6.12.20

88th Iowa General Assembly, Second Session - Reconvene Week 2
The Iowa Legislature worked this week to continue to address the FY 2021 state budget and any remaining policy bills. As of today, we are hearing that if a budget deal is reached, they will try to work through the weekend to conclude the 2020 session. As we look to wrap things up, we wanted to give you a brief status of where our [COVID-19 impacted ISAC Legislative Priorities](#) currently stand:

- **Funding for Iowa's Mental Health and Disability Services Regions:** Being considered as a state appropriation or through CARES Act funding
- **Direct and Flexible CARES Act Fund to Iowa Counties:** Discussions are being held on distribution among the Governor, Senate, and House
- **Maintain the Property Tax Backfill:** Still need strong member outreach as appropriations bills are finalized

Not getting emails from us?

Send request to support@iowacounties.org

ISAC MEMBER RELATIONS

ISAC MEMBER RELATIONS

Events



ISAC NCO School

Recorded and available online in
January 2021

REGISTER NOW!



Statewide Supervisors Meeting

Virtual Event on January 28

REGISTER NOW!



ISAC County Day at the Capitol

YTBD

Tentative March 10, 2021



ISAC Spring Conference

Tentative In-person

March 11-12, 2021



Virtual Opportunities

ENDORSED ELITE PREFERRED VENDOR



ENDORSED PLATINUM PREFERRED VENDOR



ENDORSED GOLD PREFERRED VENDOR



ENDORSED ELITE PREFERRED VENDOR



Endorsed Preferred Vendors



ELITE PREFERRED VENDOR

IP Pathways

PLATINUM PREFERRED VENDOR

Community State Bank
D.A. Davidson Companies
Henry M. Adkins and Son
Hopkins & Huebner, P.C.
MidAmerican Energy
Northland Securities, Inc.
Schneider Geospatial
Sturgis
Tyler Technologies

GOLD PREFERRED VENDORS

Ahlers & Cooney, P.C.
Cost Advisory Services, Inc.
Cott Systems, Inc.
Delta Dental
Dorsey & Whitney LLP
EagleView
Forecast5 Analytics
InfoTech, Inc.
ISG
Neapolitan Labs
Purple Wave Auction, Inc.
Speer Financial, Inc.

TechShare

Vanguard Appraisals, Inc.
Wellmark Blue Cross Blue Shield of Iowa
Wells Fargo
Ziegler CAT

SILVER PREFERRED VENDORS

FirstNet
Houston Engineering Inc.
Iowa Roadside Management
ITC Midwest, LLC
Nyhart
Thinix, a division of RDI

ISAC MEMBER RELATIONS

Preferred Vendor Program and Corporate Partners

Please support our Preferred Vendors!

ISAC EDUCATION FOUNDATION

Scholarship Program



SCHOLARSHIP AWARDS

Annual scholarships

High school seniors

Children of county
officials/professionals

Deadline in early December

Awards given in March



FUNDRAISING EVENTS

ISAC Scholarship Golf Fundraiser

June 23, 2021

Toad Valley Golf Course, Pleasant Hill

ISAC Casino Night Fundraiser

August 26, 2021

During the ISAC Annual Conference in Des
Moines



Kristi Harshbarger
General Counsel



Beth Manley
Compliance Officer

ISAC
LEGAL

ISAC
LEGAL

Services



RESOURCE

Education and information

Reference attorney (IRS example)

No attorney-client privilege

No direct representation



WHAT CAN WE DO?

Where do I find it? questions

County attorney referred
questions

Resources of general applicability

Help affiliates

Litigation assistance through ISAC

Litigation Committee

ISAC
LEGAL

HIPAA Program

Annual Benefits

- HIPAA 101 training webinar
- Day-long, in-person training for up to five individuals
- Access to all historical Program memos and information
- Consultation up to five hours
- Quarterly newsletters
- Webinar series

Annual Cost

- New county - \$1,950
- New MH/DS region - \$2,000
- Returning county or region - \$1,750





Dylan Young
IT Manager/Senior
Software Developer



Nick Ballard
Software
Developer I



Ashley Clark
IT Project
Coordinator



Tyler Connelly
Network
Administrator



Brandi Kanselaar
CSN Program
Coordinator



Chris Schwebach
Software
Developer II

ISAC INFORMATION TECHNOLOGY

ISAC INFORMATION TECHNOLOGY

Software
Development
and Support

Network
Administration

ISAC

IPAC

ICACMP

CSN

ISAC INFORMATION TECHNOLGY

FY 2020 TIME ALLOCATION

CSN 67%	Administration	26.7%
	Development	18.0%
	Support	6.8%
	Network Admin	4.3%
	Miscellaneous	11.6%
ISAC 22%	Network Admin	18.9%
	Development	1.7%
	IT	1.5%
ICTS 6%	Management	6.4%
IPAC 3%	Development	1.9%
	Network Admin	.6%
	Admin and Support	.2%
ICACMP 2%	Network Admin	1.5%



ISAC INFORMATION TECHNOLOGY

Community Services Network (CSN)

- HIPAA and state law compliant
- 98 county and 13 MH/DS regions
- Manages client care and financial operations
- Community service providers, general assistance, veterans affairs, mental health advocates
- Over 255,000 client records
- 300 users

ISAC INFORMATION TECHNOLOGY

ICTS/CSN Sub-Committees



Operations Committee

Sarah Berndt (Chair) – SEIL

Danelle Bruce – SW IA MHDS

Liz Cox – Polk

Julie Davison – East Central

Karen Dowell – CSS

Sue Duhn – Sioux Rivers

Kathy Egbert - CROSS

Louise Galbraith – Rolling Hills

Lisa Kempf – Heart of Iowa

Melissa Loehr – NWICC

Lori Nosekabel – Southern Hills

Cheri Sexton – Eastern Iowa

Betsy Stursma – CICS

Karen Wilcoxson – South Central Behavioral

Advisory Committee

Melvyn Houser – Chair

Sarah Berndt

Sue Duhn

Kathy Egbert

Eric Guth

Dewey Hildebrandt

Libby Reekers

Jennifer Robbins

Dawn Smith

Bill Peterson – Ex-Officio

ISAC INFORMATION TECHNOLGY

FY 2020 Completed Projects

ISAC

- Registration Type Control
- Badge Scanner Integration
- Legislation Tracking Tool

CSN

- New Reporting Sections
- Tableau Visual Reports
- Others in Household
- General Assistance
- Expense Tracker
- GA Collaboration Tool

IPAC

- Precinct Atlas 5.8.6



ISAC INFORMATION TECHNOLGY

Current Projects

Criminal Justice Information System (CJIS) Data Exchange

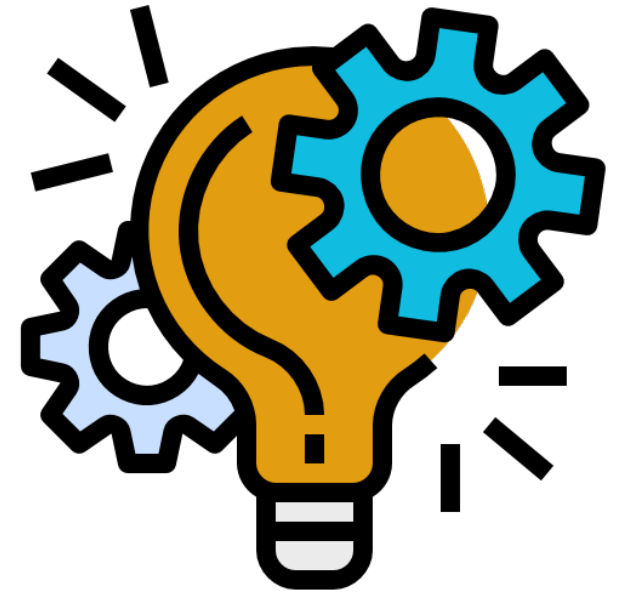
- Client Planning Tool/Assessment
- Live Client Arrest Data Feed for Adults

Polk County Integration

- Three phases (7.1.2022)
- Levels of Support/Director's Exception
- Outcomes
- Financials/Budgeting

Precinct Atlas

- Version 5.8.8
 - Update Voter Registration Forms
 - Felon Search Updates
 - Address Change Updates
 - Precinct Moves



ISAC INFORMATION TECHNOLGY

Future Plans

CSN

- Alert Rewrite
- Enhanced Reporting
- Mobile Crisis
- Expand Security/Provider Release to Share Information
- Maintaining & Developing Quality Data Collection for DHS Warehouse Reports
- Enhancing System for Children's Mental Health

ISAC

- Salary Survey Rewrite
- County Directory Rewrite



ISAC
INFORMATION
TECHNOLGY

Questions?

CSN

CSNStaff@iowacounties.org

General
IT

ITStaff@iowacounties.org



Brad Holtan
Finance and Program
Services Manager



Molly Hill
Staff Accountant

ISAC FINANCE

ISAC FINANCE

Overview

Financial Operations

- Accounts receivables/payables
- Internal controls
- Investments
- Insurance
- Audits/tax returns

Financial Accounts

- ISAC corporate
- 4 - Insurance programs
- 4 - 28E organizations
- 4 - Affiliates
- 15 Checking/12 Savings/11 Investment accounts



ISAC FINANCE

ISAC Programs

Insurance Programs

- Self-Funded Group Health Program
- Self-Funded Dental Program
- Unemployment Program
- Voluntary AD&D Program

28E Organizations

- Iowa Precinct Atlas Consortium (IPAC)
- Iowa County Attorney Case Management Project (ICACMP)

ISAC
FINANCE

Group Health Program



Group Health Program

Self-Funded pool

25 Counties

ISAC corporate

1 MH/DS region



Benefits

Rates delivered in December

Broker paid by Group Health Plan
(Group Benefit Partners)

Employee Assistance Program

Consolidated Billing

Wellness program

Accident insurance plan

Ancillary products

ISAC GROUP HEALTH PROGRAM

Wellness Plan



Group Health Program – Wellness Plan

- All employees covered under ISAC health plan qualify
- Employees earn up to \$200.00 based on participation
 - \$75.00 for annual physical
 - \$25.00 for completing annual assessment
 - \$25.00 for completing a program under one of the eight pillars of wellness (Physical, Financial, Nutrition, Etc.) – May complete up to 4 pillars
- County receives \$30/contract to cover wellness incentives or lunch n' learns

ISAC GROUP HEALTH PROGRAM

Accident Plan



Group Health Program – Accident Plan

- All employees covered under ISAC health plan qualify
- Insurance provided by Reliance Standard
- Employees are automatically enrolled in the core accident plan at no cost (paid by group health plan)
- Option to upgrade to enhanced plan and/or add family members to coverage
- \$50,000 AD&D coverage included

ISAC GROUP HEALTH PROGRAM

Other Products



Group Health Program – Other Products

- Voluntary Life insurance
- Long-Term disability
- Short-Term disability
- Accident plan
- Dental Insurance
- Vision Insurance



Jessica Trobaugh
ICACMP Program
Manager



Brock Ridders
Software Support
Specialist



Molly Steffen
Customer Support
Coordinator

IOWA County Attorney's Case Management Project

ICACMP

IOWA COUNTY ATTORNEY'S CASE MANAGEMENT PROJECT **ICACMP**

DATA MANAGEMENT SOFTWARE SYSTEM OPTIONS

Prolaw

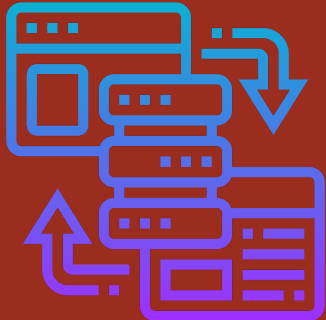
Server-based

Prosecutor by Karpel (PbK)

Cloud-based

IOWA COUNTY ATTORNEY'S CASE MANAGEMENT PROJECT

Data Exchanges



Complaint Exchange

- Information flows from law enforcement to clerk of court and automatically creates the new matters within the county attorney's database

Hearing Order Exchange

- All newly docketed hearings by the clerk of court will be added to the county attorney's database automatically

Victim Exchange

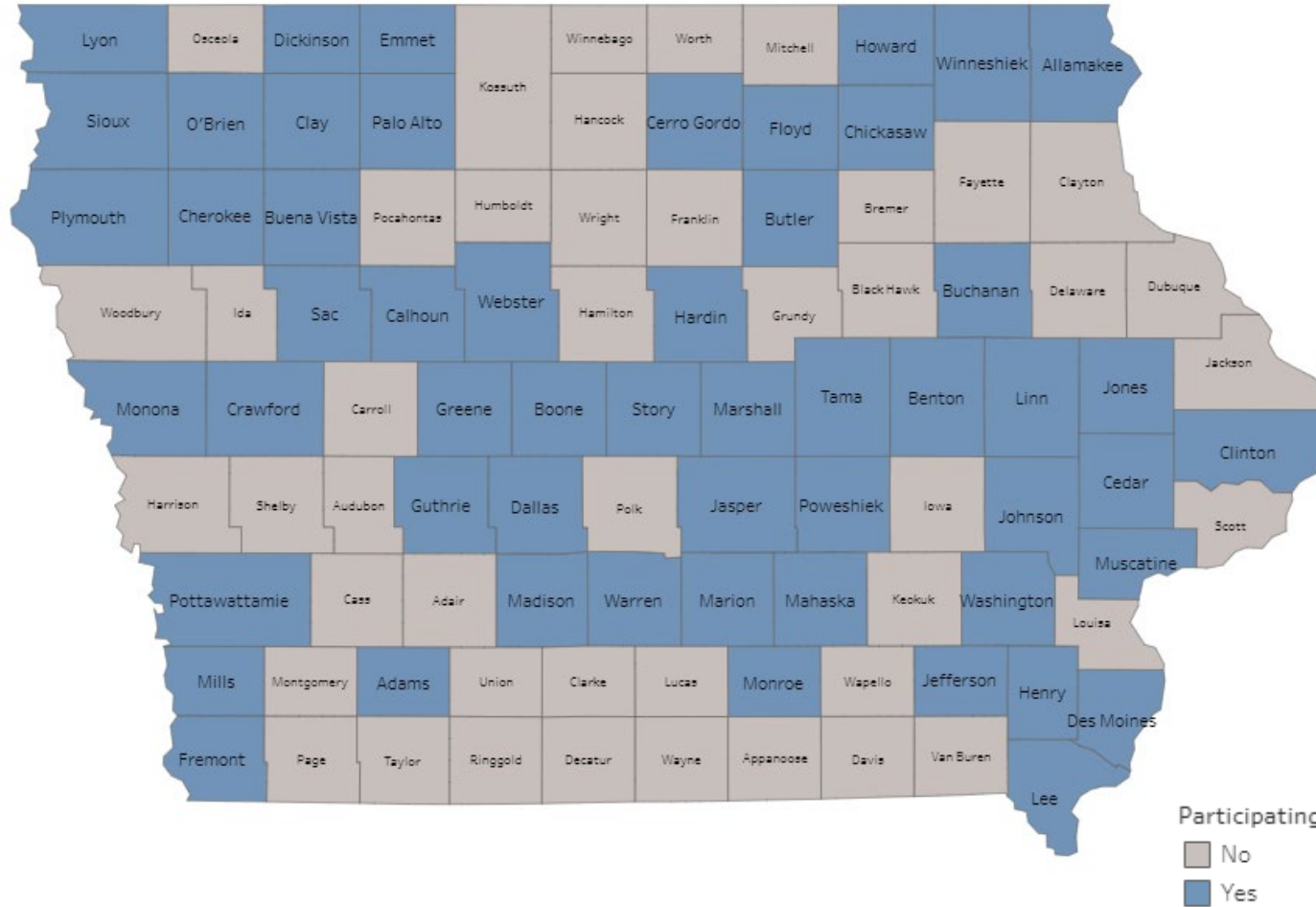
- Victim information can be sent to DOC from the county attorney's database upon completion of a case

Charge Code Exchange

- All updates to the charge code will be sent to the county attorney's database automatically as changes are made

IOWA
COUNTY ATTORNEY'S
CASE MANAGEMENT PROJECT
ICACMP

Participating Counties



Looking forward to the future



IOWA
County Attorney's
Case Management
Project

ICACMP



Tammy Norman
IPAC Program
Manager



Molly Steffen
Customer Support
Coordinator



Brock Ridders
Software Support
Specialist



Chris Schwebach
Software
Developer II

IOWA
PRECINCT
ATLAS
CONSORTIUM
IPAC

IOWA PRECINCT ATLAS CONSORTIUM

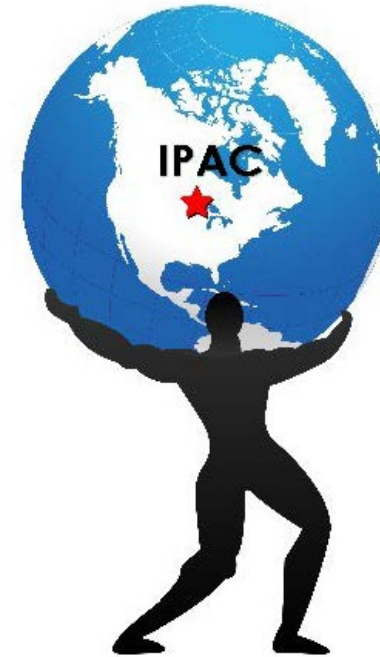
IPAC

Pollbook system that replaced paper registry books and assists Precinct Election Officials (PEOs)

- 81 operational counties
- 1,450 polling locations potential

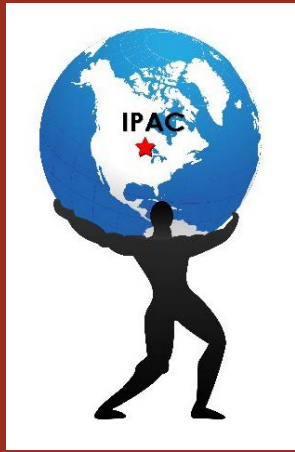
TIMELINE

- 2008 – Developed by Cerro Gordo County
- 2009 – First used during an election
- 2013 – Formed through 28E
- 2018 – ISAC began support



IOWA PRECINCT ATLAS CONSORTIUM IPAC

Board and Committee



Board of Directors

President Marjorie Pitts – Clay County

Vice President Carla Becker – Delaware County

Secretary Sandy Hysell – Union County

Treasurer Travis Weipert – Johnson County

At-large Amanda Harlan – Monroe County

At-large Julia Helm – Dallas County

Futures Karen Showalter – Black Hawk County

Past President Dennis Parrott – Jasper County

Ex-officio – Tammy Norman, ISAC

Futures Committee

Chair Karen Showalter – Black Hawk County

Josh Rozendaal – Black Hawk County

Carla Becker – Delaware County

Jennifer Garms – Clayton County

Phil Meier – Boone County

Danielle Weller – Wapello County

Kristi Everett – Pottawattamie County

Travis Weipert – Johnson County

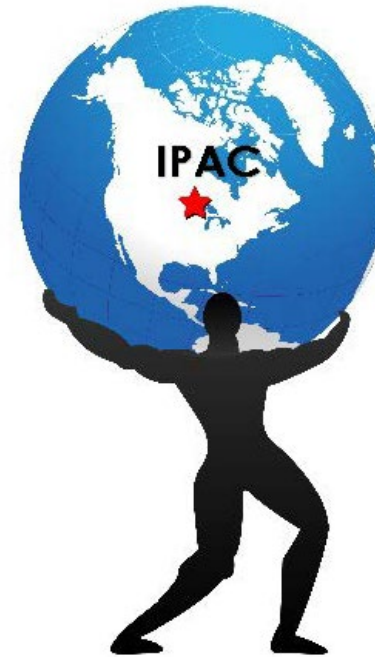
Ex-officio Marjorie Pitts – Clay County

IOWA PRECINCT ATLAS CONSORTIUM

IPAC

BENEFITS

- Counties
 - Compliance
 - Hardware and software support
 - Low cost
 - Ownership
 - Training and education
- PEOs
- Voters



IOWA PRECINCT ATLAS CONSORTIUM

IPAC

GROWTH

- State pollbook ending
- New counties in 2021

FUTURE

- Software redesign and updates
- Flexible for compliance
- Robust Absentee Module
- Virtual PEO training





Iowa State Association of Counties

WE ARE HERE TO HELP!

SUPPORT@IOWACOUNTIES.ORG